

DataCAD Softlock License Activation and Management

DataCAD uses a software-based license management technology called a “softlock,” in lieu of the hardware-based USB key, or “hardlock” used by older versions. Each DataCAD softlock-protected license that you purchase can be activated on only one computer at a time. This method of copy protection requires a connection to the Internet to activate and validate your license. Once the license has been activated, you may disconnect from the Internet and continue using DataCAD.

Universal Installer

All editions of DataCAD are provided in a single, downloadable file. DataCAD can be run in demo mode for 30 days, or activated as DataCAD LT, DataCAD Professional (PE), or DataCAD Subscription (SE). If you’ve purchased DataCAD LT or DataCAD Professional, you can upgrade your license to DataCAD Professional or DataCAD Subscription any time, without having to install new software.

The following license activation instructions relate to DataCAD LT, DataCAD Professional, and DataCAD Subscription, we will refer to them simply as “DataCAD.”

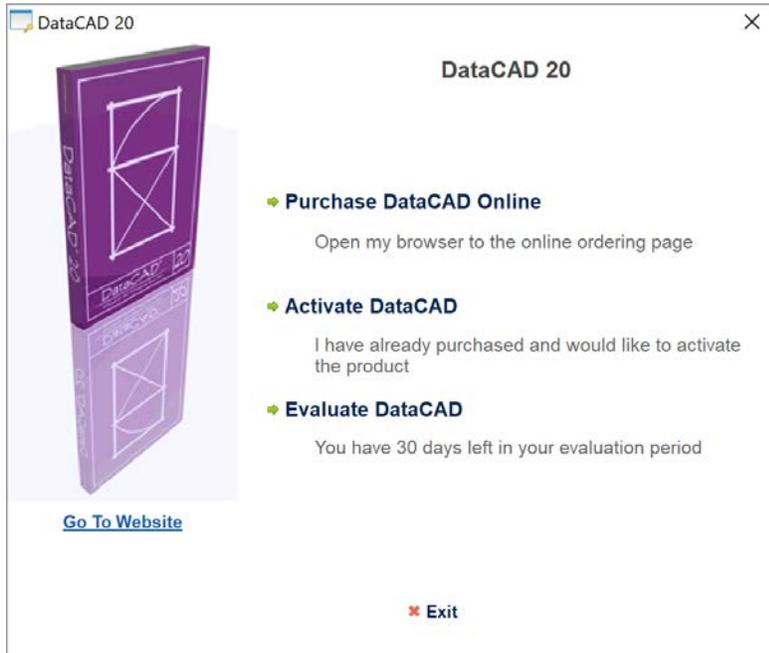
Installation

When you install DataCAD, the installer looks for a prior version, and will do nothing destructive to the old version. We recommend that you install DataCAD to the default location of C:\DataCAD XX where ‘XX’ is the current version number. If you install DataCAD to a sub-folder of Program Files, Windows User Account Control may interfere with program operation.

Evaluation

When you run DataCAD for the first time, you are presented with three options: Purchase DataCAD Online, Activate DataCAD or Evaluate DataCAD. The option to evaluate is only available if you have not previously purchased and activated a license on this computer. Once you have purchased and activated your license, the evaluate option is no longer available, even if you deactivate the license.

The first time you pick the option to Evaluate DataCAD, it starts a 30-day counter and the DataCAD Test Drive will run. Once the 30-day evaluation period has started it cannot be



stopped or extended, so make sure you have the time to complete your evaluation before you pick the evaluate option and start the counter.

At any time during your evaluation of the DataCAD Test Drive, you may select "Activate" from the "Help" pull-down menu (while no drawings are open) to purchase an activation code for DataCAD LT, DataCAD Professional, or DataCAD Subscription. Even after the 30-day trial period has expired, you can still purchase an activation code for any edition of DataCAD.

Purchasing

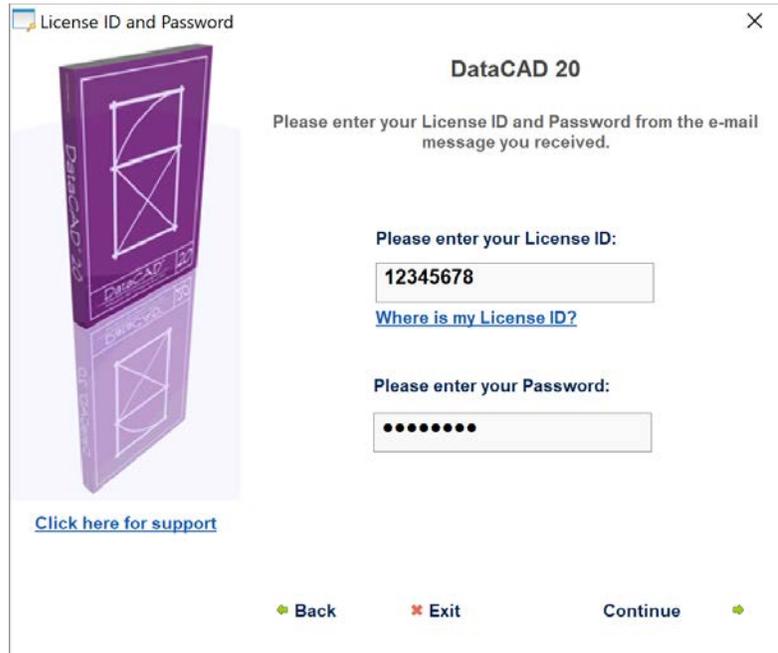
You can use the **Purchase DataCAD Online** option to access the DataCAD Online Store to purchase DataCAD LT, DataCAD Professional or DataCAD Subscription. After you complete your purchase, you will be sent a License ID and a Password via e-mail that you can use to activate your software on a single computer.

Activation

You will use your License ID and Password to activate your DataCAD software. Activation requires an Internet connection, so make sure you are online before you begin. If you do not have Internet access, please contact us by telephone at +1 (860) 217-0490, or via e-mail at info@datacad.com for further assistance.

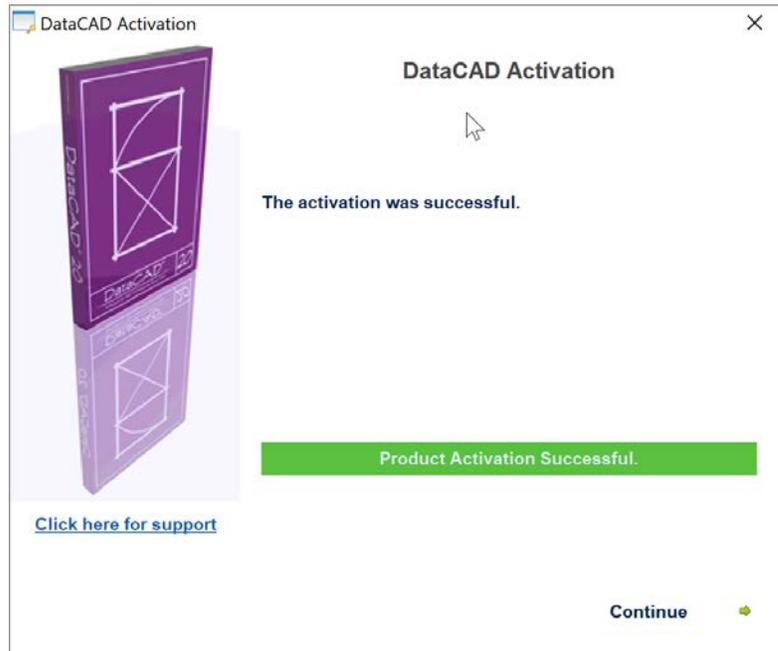
Click on **Activate DataCAD** to begin the process. Type the License ID and Password into the appropriate fields and then click Continue. The information will be sent to the DataCAD License Server for validation.

Once the License Server validates your License ID and Password, DataCAD will be activated on your computer. Click Continue to begin using DataCAD. Each subsequent time you run DataCAD by double clicking the Desktop icon, the software will start without the activation screen.



The screenshot shows a window titled "License ID and Password" for "DataCAD 20". On the left is a 3D software box. The main area contains the following text and fields:

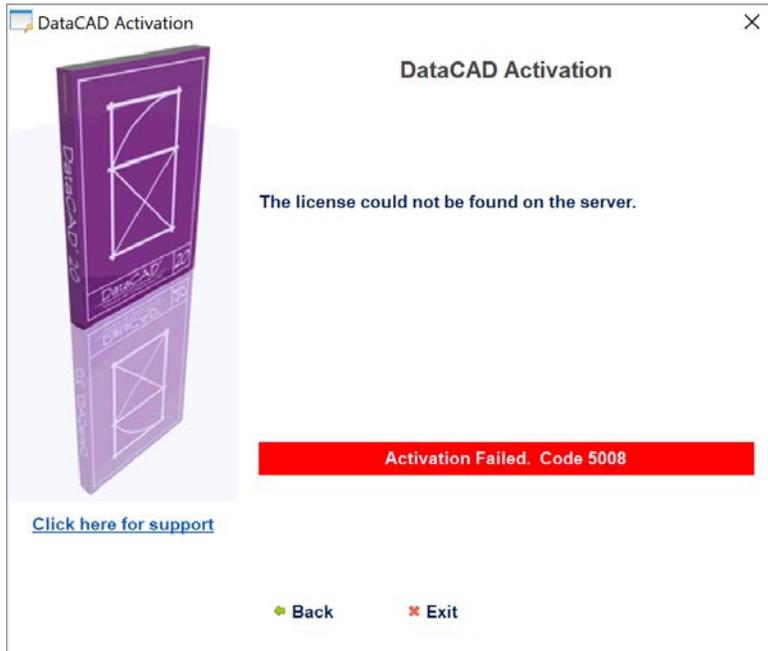
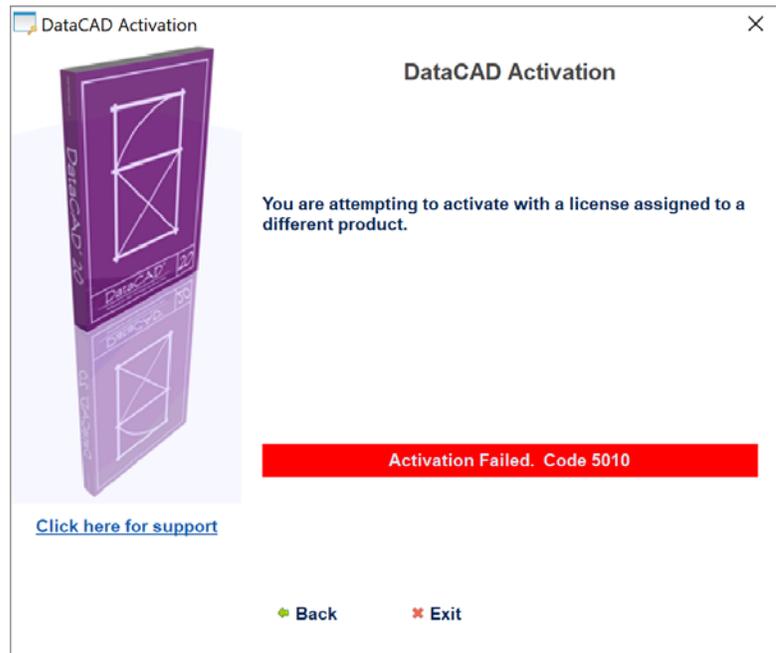
- Header: **DataCAD 20**
- Instruction: "Please enter your License ID and Password from the e-mail message you received."
- Field: "Please enter your License ID:" with the value "12345678" entered.
- Link: "[Where is my License ID?](#)"
- Field: "Please enter your Password:" with masked characters "••••••••".
- Link: "[Click here for support](#)"
- Buttons: "Back", "Exit", and "Continue".



The screenshot shows a window titled "DataCAD Activation". On the left is the same 3D software box. The main area contains the following text and elements:

- Header: **DataCAD Activation**
- Message: "The activation was successful."
- Success Bar: A green bar with the text "Product Activation Successful."
- Link: "[Click here for support](#)"
- Button: "Continue".

If the DataCAD License Server is unable to validate your DataCAD license you will see an error message stating that the activation failed, and you will not be able to run DataCAD. License activation can fail either because you entered the License ID or Password incorrectly, or because you entered a License ID and Password for a DataCAD license which has already been activated on another computer.

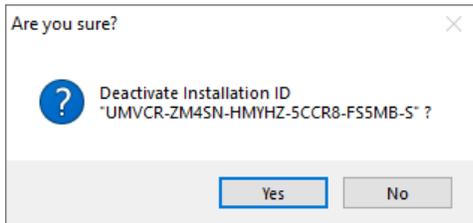


✕ If you receive an error stating that activation has failed, double-check to ensure you have entered the information correctly, and that your license is not currently active on another computer. If you need further assistance, please call DataCAD Technical Support at +1 (860) 677-2829 or e-mail help@datacad.com.

Moving your DataCAD license to another computer

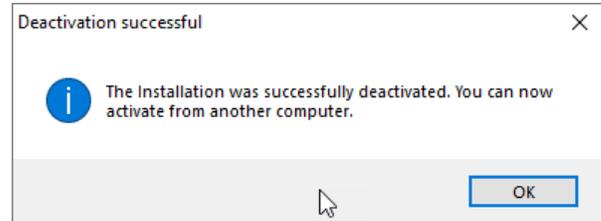
When you purchase a single license of DataCAD, it can be activated on only one computer at a time. However, circumstances may arise where you want to run DataCAD on another computer. Perhaps you activated DataCAD on the desktop computer in your office, but you want to run DataCAD on your laptop to take with you to a customer site, or to work on a project at home. You can do this, but you need to “move” the license from one computer to the other by first deactivating it on the desktop computer, before re-activating it on the laptop.

Like activation, deactivation requires an Internet connection so that DataCAD can communicate with the DataCAD License Server. Please verify you are connected to the Internet before you begin the process.



To deactivate your license, DataCAD must be running, but your drawing files need to be closed. Close all open drawing files, click the “Help” pull-down menu, and then select “Deactivate this computer...” from the “License Actions” section. DataCAD will ask you to confirm that you wish to deactivate the license installation.

Once deactivation is successful, you may activate your DataCAD license on a different computer. You may activate and deactivate your DataCAD license as often as necessary.



Managing your DataCAD license(s) online

If you do not have physical access to the computer you last activated DataCAD on, you can use the Customer Service Portal to manage your DataCAD license activation(s) online.

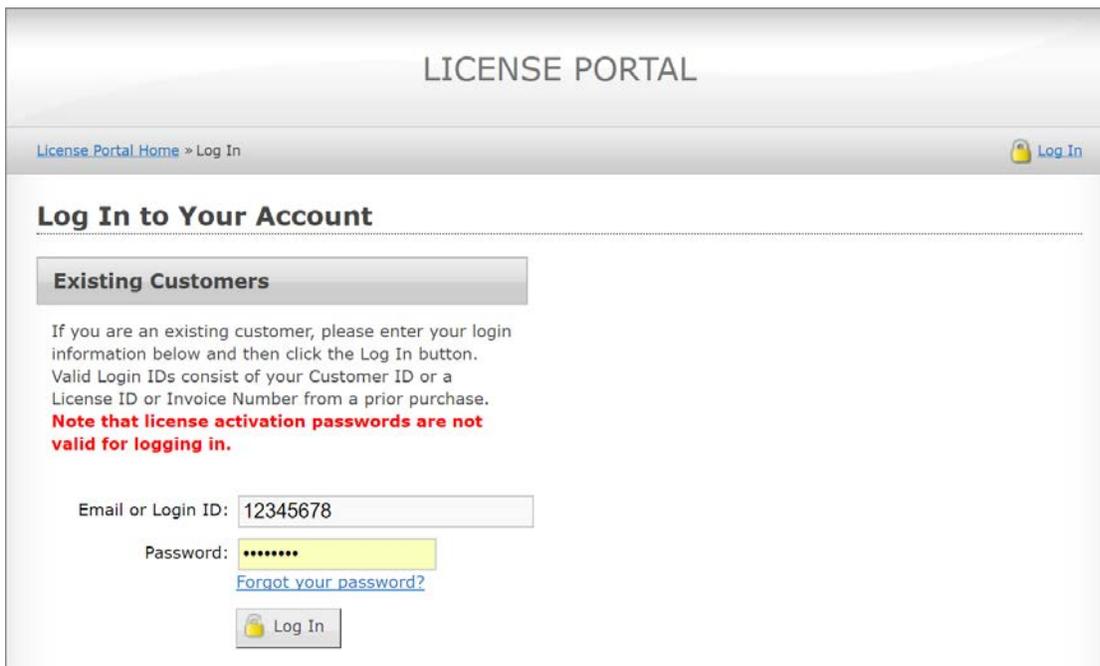
You can log in to your customer page using your Customer ID or License ID, and Customer Password. License activation passwords are not valid for logging in.

Note: You can use your Customer Password to activate any of your licenses. Alternatively, for security purposes, each of your DataCAD licenses has a unique password which can be used for activation instead of your Customer Password. You can provide the unique license activation passwords to your employees. You will find them listed in your Customer Portal under Licenses & Activations.

Enter the following URL into the address line of any web browser:

<https://secure.softwarekey.com/solo/customers>

You should see the following Customer Service Portal.



After you log in, you’ll see your Customer Page where you can select Licenses & Activations.

LICENSE PORTAL

License Portal Home [Company Selection](#) [Log Out](#)

License Portal Home

Welcome

Payment History
Review past payments and re-print receipts and invoices.

Downloads
Download purchased software.

Recurring Payments
View and manage your automatically recurring payments.

Licenses & Activations
Activate and manage your software installations.

Renewals & Upgrades
Renew software & support subscriptions and purchase upgrades.

Product Registration
Register software purchased through authorized retailers.

Contact Information

Customer ID:

Company Name: DATACAD LLC

Contact Name: MARK MADURA

Address:

After you select Licenses & Activations, you'll see your list of licenses where you can select any one you'd like to manage.

LICENSE PORTAL

License Portal Home » Licenses & Activations [Company Selection](#) [Log Out](#)

Licenses & Activations

Click on a License ID or Serial listed below to view more details about the license.

License ID/Serial	Product	▼ Date Issued	Status	Activations Left	Licensee Information
62984647	DataCAD 20 Maintenance	Nov 05 2017	OK	1	
62962871	DataCAD 19 Professional	Oct 11 2017	OK	1	
61808793	DataCAD 18 LT	Aug 18 2016	OK	1	
61798061	DataCAD 19 Maintenance	Jul 20 2016	OK	0	
61722858	DataCAD X3 Professional	Dec 04 2015	OK	0	

Next, you'll see the details for that license. Here you can select Manage Installations.

LICENSE PORTAL

License Portal Home » Licenses & Activations » License Details Company Selection Log Out

License Details for DataCAD 20 Maintenance

License Information	Order Information
Status: OK	Invoice: [None]
License ID: [REDACTED]	Date Issued: Nov 05 2017
Activation Password: [REDACTED]	Quantity: 1 Each
Activations Left: 1	
Deactivations Left: Unlimited	

Licensee Information

Licensee Name: _____
Licensee Email: _____

Additional Information

[Manage Installations](#)

On this page you can 'remotely' deactivate an existing activation for this license.

LICENSE PORTAL

License Portal Home » Licenses & Activations » License Details » Installation History Company Selection Log Out

Installation History

Filter: All Active Deactivated

Installation ID	Status	Activation Date/Time	Name
UMVCR-ZM4SN-HMYHZ-5CCR8-FS5MB-S	Active 	Nov 09 2017 8:06:56 AM	

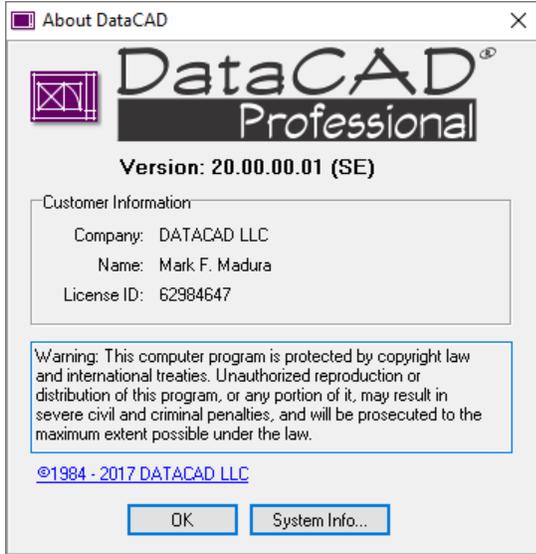
secure.softwarekey.com says: ×

Are you sure you want to deactivate Installation ID "UMVCR-ZM4SN-HMYHZ-5CCR8-FS5MB-S" ?

The Installation ID will be unique for each computer this license has been activated on. Select the 'x' next to the Installation ID you would like to deactivate. You'll be prompted to confirm your selection.

Select OK to confirm you want to deactivate the installation. You can now activate this license on another computer.

Note: You can find the License ID for your installation of DataCAD by going to the Help pull-down menu and selecting About. You should see the License ID in the Customer Information section.



You can also determine the Installation ID for your activated license by selecting the Help pull-down menu (while no drawings are open), highlighting License Actions..., and selecting Deactivate this Computer... You'll see the following confirmation dialog including your Installation ID.

Select No to cancel the operation. DataCAD will close automatically.

